BACKGROUND AND PURPOSE

- Diabetes is a major public health problem in Camden City, New Jersey (NJ).
  - With a population that is 95% minority and 40% living in poverty, the adult prevalence rate of diabetes in Camden City is 18.3% compared to 8.2% for the state and 9.0% nationally.
  - At Cooper University Hospital- Urban Health Institute (CUH-UHI), we have delivered an innovative endocrinologist-led diabetes shared medical appointment (SMA) model since July 2013.
  - The model was designed to replicate the positive impact of SMAs on diabetes clinical outcomes, provider productivity, and patient satisfaction in a population referred to endocrine care through the lens of the social determinants of health (SDH).
  - Despite this innovative model, over 30% of our patients continue to be poorly controlled regardless of their level of engagement.
  - The purpose of this qualitative study was to identify barriers and facilitators to glycemic control (GC) and SMA engagement (attendance) to scheduled visits.

METHODS

- METHODS

RESULTS

- RESULTS

CONCLUSIONS

- CONCLUSIONS

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