Primary Care Leadership Program

REDCUING PEDIATRIC EMERGENCY ROOM VISITS

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$38 billion dollars to overuse of Emergency Departments (EDs) nationwide

Five causes of overuse found

Highest contributors include: those who lack access, referrals and obligation to treat all who come to ED

National Survey showed 56% percents of all ED visits are avoidable
Demographics

- Approximately 6.52 square miles
- 14,2229 people per square mile
- High percentage of residents younger than 34
Intervention

- Pre-survey
- Informational Session
- Post-Survey

Goals:
- Educate mothers about various symptoms
- Help mothers understand what constitutes an emergency
- Provide information about after-hours care
24 surveys completed on June 26th, 28th and July 2nd
Top reasons that constitute emergency: high fever, vomiting, difficulty breathing and serious injury
6 out of 24 were aware of after hours care
11 out of 24 use the 24 hour nurse advice line
Zero patients were present the day of the information session
Modifications

- Surveys and information session in one sitting
- Sessions completed on July 5\textsuperscript{th} and July 24\textsuperscript{th}
- 9 patients completed session
- 1 out of 9 were aware of after hours care
- 3 out of 9 use the 24 hour nurse advice line
Testimonials

- “What I liked most about the class was the information”
- “It informed me on the information that will help me as an adult”
- “They explained it all to me...everything was understandable”
- “She was very informative”
Works Cited


QUESTIONS?