Are you in need of assistance???

Urban vs. Rural

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GE-NMF- PRIMARY CARE LEADERSHIP PROGRAM 2012
Why Focus On Social Needs?

• Coming into the project, I originally wanted to put together a booklet containing organizations that provided assistance for Hinds County Residents.

• When Dr. Chapman showed the video of Rebecca Onie’s presentation on “What if our healthcare system kept us healthy,” it confirmed my idea.
  ○ http://www.youtube.com/watch?v=BoRUrWcdkQ4

• When we take a look around at our communities, we can still see health disparities around us.
  ○ What contributes to this?
    ▪ Lack of: healthy food, proper housing, electricity, clothing, education, jobs, etc.
Methods

- Develop a survey that covers all areas of resources that a patient may be in need of.
- Pass out surveys to the patients at Jackson-Hinds main site and Utica site.
  - These 2 clinics were chosen in order to compare the needs of patients seen in both an urban and a rural environment.
- Gather the data and compare the needs of the 2 clinics.
- Put together a resource directory for patients and providers to have access to.
Results

Main Clinic

Percentage of Resources Needed for Ages 0-19
- Health Insurance (self)
- Health Insurance (family)
- Transportation
- Medical Care
- Safe place to Exercise
- Physical Therapy
- STD Testing/Treatment
- Childcare
- Job Assistance

Utica Clinic

Percentage of Resources Needed for Ages 0-19
- Health Insurance (family)
- Housing
- Safe place to Exercise
- Physical Therapy
- STD Testing/Treatment
- Childcare
- Job Assistance
- Elderly Care
Results cont...

Main Clinic

Percentage of Resources Needed for Ages 20-40

- Health Insurance (self) 23%
- Health Insurance (family) 19%
- Housing 5%
- Transportation 4%
- Healthy Foods 4%
- Running Water 3%
- Electricity 2%
- Heat & Air 2%
- Medical Care 2%
- Safe place to Exercise 1%
- Physical Therapy 1%
- STD Testing/Treatment 1%
- Childcare 1%
- Job Assistance 2%
- Elderly Care 1%

Utica Clinic

Percentage of Resources Needed for Ages 20-40

- Health Insurance (self) 31%
- Health Insurance (family) 18%
- Housing 4%
- Transportation 4%
- Medical Care 4%
- Safe place to Exercise 4%
- Childcare 9%
- Job Assistance 4%
- Elderly Care 4%
### Results cont...

#### Main Clinic

<table>
<thead>
<tr>
<th>Resource Needed</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Insurance (family)</td>
<td>24%</td>
</tr>
<tr>
<td>Housing</td>
<td>12%</td>
</tr>
<tr>
<td>Transportation</td>
<td>3%</td>
</tr>
<tr>
<td>Healthy Foods</td>
<td>5%</td>
</tr>
<tr>
<td>Running Water</td>
<td>2%</td>
</tr>
<tr>
<td>Heat &amp; Air</td>
<td>3%</td>
</tr>
<tr>
<td>Medical Care</td>
<td>14%</td>
</tr>
<tr>
<td>Safe place to Exercise</td>
<td>5%</td>
</tr>
<tr>
<td>Physical Therapy</td>
<td>5%</td>
</tr>
<tr>
<td>STD Testing/Treatment</td>
<td>15%</td>
</tr>
<tr>
<td>Childcare</td>
<td>10%</td>
</tr>
<tr>
<td>Job Assistance</td>
<td>2%</td>
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</tbody>
</table>

#### Utica Clinic

<table>
<thead>
<tr>
<th>Resource Needed</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Health Insurance (self)</td>
<td>17%</td>
</tr>
<tr>
<td>Health Insurance (family)</td>
<td>21%</td>
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<tr>
<td>Transportation</td>
<td>7%</td>
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<td>Medical Care</td>
<td>14%</td>
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<tr>
<td>Safe place to Exercise</td>
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<tr>
<td>Job Assistance</td>
<td>2%</td>
</tr>
<tr>
<td>Elderly Care</td>
<td></td>
</tr>
</tbody>
</table>
Percentage of Resources Needed for Ages 61+

Main Clinic

- Health Insurance (self): 37%
- Health Insurance (family): 13%
- Transportation: 13%
- Safe place to Exercise: 37%

Utica Clinic

- Health Insurance (family): 40%
- Safe place to Exercise: 60%
Modifications

- **Project Modifications:**
  - Began with wanting to do surveys at all of the Jackson clinics, changed to just the Main Clinic.
  - Later decided to add surveys at the Utica Clinic in order to see if there are any differences of access to resources, and the differences of needs among communities.
  - Partnered with Operation Shoestring to help further develop their directory.

- **Further Modifications:**
  - Survey all of the Jackson-Hinds Clinics.
  - Expand the Resource Directory to include all counties Jackson-Hinds covers.
Conclusion

- From the survey results, we can see there are still large gaps in the basic needs of our patients at JHCHC alone.
- Top 5 disparities comparing Main vs. Utica Clinics:
  - Main: Self Insurance (21%), Family Insurance (20%), Adequate Medical Care (12%), Safe Place to Exercise & Job Assistance (9%), & Housing (6%)
  - Utica: Safe Place to Exercise (21%), Family Insurance (20%), Self Insurance (16%), Job Assistance (12%), & Elderly Care (6%)
Leadership Opportunities

- Meetings I was able to attend:
  - Centers for Medicare & Medicaid Service Office of Minority Health
  - Delta Health Alliance
  - Board Meeting
  - Quest Quarterly Meeting
  - Meaningful Use Meeting
  - STI Grant
  - WIC Nutrition Classes

- Individuals I interviewed/talked with:
  - Mr. Jeffrey Aldridge, CFO
  - Ms. Sandra Gray, Safety Officer
  - Ms. Addie Mason, Clinical Research Coordinator
  - Mr. Justin Smith, Compliance Officer
  - Dr. Patterson, Clinical Services Director
  - Mr. Frank Crump Jr., Board Chairman
  - Dr. Jackson, Utica Clinic Family Medicine
  - Dr. Watson-McGee, CFNP
  - Mr. Michael Jones, Healthy Linkages
  - Ms. Beneta Burt, MS Roadmap to Health Equity Project
  - Cheryl Hayes & Janice Rainey, WIC Nutritionists
  - Mississippi Department of Health Care Association, Robert Pugh, Director
  - And so many, many more...
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- Rolanda Alexander, Promise Zone Coordinator at Operation Shoestring
- Cassandra Ward-Peterson, Social Worker UMC Family Medicine
- Alice Emmanuel, Director of Social Work at JHCHC
- Pamela Cottrell, Social Worker at JHCHC
- Mitzi Morris, Community Outreach
- Beneta Burt, MS Roadmap to Health Equity Project
- Mississippi Department of Health Care Association, Robert Pugh, Director
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